

# NRC Health Top 100 Consumer Loyalty Award Winners

2017/2018



|     |   |                    |
|-----|---|--------------------|
| 1   | CHI Memorial Hospital Chattanooga                       | Chattanooga, TN    |
| 2   | NewYork-Presbyterian Weill Cornell Medical Center       | New York City, NY  |
| 3   | Hospital of the University of Pennsylvania              | Philadelphia, PA   |
| 4   | University Health Care                                  | Salt Lake City, UT |
| 5   | McLeod Regional Medical Center - Florence               | Florence, SC       |
| 6   | Nebraska Medicine                                       | Omaha, NE          |
| 7   | University of Chicago Medicine                          | Chicago, IL        |
| 8   | University of Iowa Hospitals and Clinics                | Iowa City, IA      |
| 9   | UW Health   | Madison, WI        |
| 10  | Hoag Memorial Hospital Presbyterian                     | Newport Beach, CA  |
| 11  | St. Vincent's Birmingham                                | Birmingham, AL     |
| 12  | Iowa Methodist Medical Center                           | Des Moines, IA     |
| 13  | University of Michigan Hospitals & Health Centers       | Ann Arbor, MI      |
| 14  | Kaiser Permanente South Sacramento Medical Center       | Sacramento, CA     |
| 15  | University Hospital                                     | Augusta, GA        |
| 16  | Brigham and Women's Hospital                            | Boston, MA         |
| 17  | Lafayette General Medical Center                        | Lafayette, LA      |
| 18  | Methodist Le Bonheur Germantown Hospital                | Germantown, TN     |
| 19  | Duke University Hospital                                | Durham, NC         |
| 20  | Cleveland Clinic Hospital - Cleveland                   | Cleveland, OH      |
| 21  | The University of Kansas Hospital                       | Kansas City, KS    |
| 22  | Florida Hospital Celebration Health                     | Kissimmee, FL      |
| 23  | Saint Luke's East Hospital                              | Lee's Summit, MO   |
| 24  | St. Francis Hospital                                    | Tulsa, OK          |
| 25  | Miriam Hospital   | Providence, RI     |
| 26  | Memorial Medical Center                                 | Springfield, IL    |
| 27  | Saint Francis Hospital and Medical Center               | Hartford, CT       |
| 28  | Christ Hospital   | Cincinnati, OH     |
| 29  | St. Vincent Indianapolis Hospital                       | Indianapolis, IN   |
| 30  | Baptist Health Lexington                                | Lexington, KY      |
| 31  | SSM Health St. Mary's Hospital - Madison                | Madison, WI        |
| 32  | UAB Hospital  | Birmingham, AL     |
| 33  | Loma Linda University Medical Center                    | Loma Linda, CA     |
| 34  | Ohio State University Medical Center                    | Columbus, OH       |
| 34  | Eisenhower Medical Center                               | Rancho Mirage, CA  |
| 35  | Emory University Hospital Midtown                       | Atlanta, GA        |
| 35  | St. Mary's Hospital                                     | Richmond, VA       |
| 36  | University of Tennessee Medical Center                  | Knoxville, TN      |
| 37  | Northwestern Memorial Hospital                          | Chicago, IL        |
| 38  | California Hospital Medical Center                      | Los Angeles, CA    |
| 39  | St. Francis Hospital South                              | Tulsa, OK          |
| 40  | Vanderbilt University Medical Center                    | Nashville, TN      |
| 40  | Morton Plant Hospital                                   | Clearwater, FL     |
| 41  | PIH Health Hospital - Whittier                          | Whittier, CA       |
| 42  | Mayo Clinic Hospital - Saint Mary's Campus              | Rochester, MN      |
| 43  | Kaiser Permanente Roseville Medical Center              | Roseville, CA      |
| 44  | Franciscan St. Francis Health                           | Indianapolis, IN   |
| 45  | Bronson Methodist Hospital                              | Kalamazoo, MI      |
| 46  | Mercy Hospital St. Louis                                | St. Louis, MO      |
| 47  | UCSF Medical Center at Parnassus Heights                | San Francisco, CA  |
| 48  | Morristown Medical Center                               | Morristown, NJ     |
| 49  | Covenant Medical Center                                 | Saginaw, MI        |
| 50  | St. Peter's Hospital                                    | Albany, NY         |
| 51  | Texas Children's Hospital                               | Houston, TX        |
| 52  | Ronald Reagan UCLA Medical Center                       | Los Angeles, CA    |
| 53  | Sanford USD Medical Center                              | Sioux Falls, SD    |
| 53  | J.W. Ruby Memorial Hospital                             | Morgantown, WV     |
| 54  | Memorial Hospital West                                  | Pembroke Pines, FL |
| 55  | Kettering Medical Center                                | Dayton, OH         |
| 56  | St. Dominic Hospital                                    | Jackson, MS        |
| 57  | Methodist University Hospital                           | Memphis, TN        |
| 57  | Methodist Hospital                                      | Omaha, NE          |
| 58  | Good Samaritan Hospital                                 | Cincinnati, OH     |
| 59  | Texas Health Harris Methodist Hospital Fort Worth       | Fort Worth, TX     |
| 60  | University of Missouri Hospital                         | Columbia, MO       |
| 61  | Emory University Hospital                               | Atlanta, GA        |
| 62  | Barnes-Jewish Hospital                                  | St. Louis, MO      |
| 63  | Strong Memorial Hospital                                | Rochester, NY      |
| 64  | Penn State Health Milton S. Hershey Medical Center      | Hershey, PA        |
| 64  | St. Joseph Mercy Ann Arbor                              | Ypsilanti, MI      |
| 65  | Piedmont Hospital                                       | Atlanta, GA        |
| 65  | Memorial Regional Hospital                              | Hollywood, FL      |
| 66  | Edward Hospital   | Naperville, IL     |
| 67  | Massachusetts General Hospital                          | Boston, MA         |
| 68  | Baptist Medical Center - Jacksonville                   | Jacksonville, FL   |
| 69  | Aultman Hospital  | Canton, OH         |
| 70  | Wake Forest Baptist Medical Center                      | Winston-Salem, NC  |
| 71  | Advocate Lutheran General Hospital                      | Park Ridge, IL     |
| 72  | Norton Hospital   | Louisville, KY     |
| 73  | Jackson-Madison County General Hospital                 | Jackson, TN        |
| 74  | Virtua Voorhees Hospital                                | Voorhees, NJ       |
| 75  | Cleveland Clinic Hospital - Weston                      | Weston, FL         |
| 75  | UNC Hospitals   | Chapel Hill, NC    |
| 76  | Parkview Regional Medical Center                        | Fort Wayne, IN     |
| 77  | Mercy Hospital Oklahoma City                            | Oklahoma City, OK  |
| 78  | Baptist Hospital of Miami                               | Miami, FL          |
| 79  | Park Nicollet Methodist Hospital                        | Minneapolis, MN    |
| 79  | Jupiter Medical Center                                  | Jupiter, FL        |
| 80  | Rochester General Hospital                              | Rochester, NY      |
| 81  | St. Luke's Boise Medical Center                         | Boise, ID          |
| 82  | MUSC Medical Center                                     | Charleston, SC     |
| 83  | Baton Rouge General Medical Center                      | Baton Rouge, LA    |
| 84  | OSF Saint Francis Medical Center                        | Peoria, IL         |
| 85  | McKay-Dee Hospital                                      | Ogden, UT          |
| 86  | Houston Methodist Hospital                              | Houston, TX        |
| 87  | Froedtert Hospital                                      | Milwaukee, WI      |
| 88  | UNC Rex Healthcare                                      | Raleigh, NC        |
| 89  | NewYork-Presbyterian/Columbia University Medical Center | New York, NY       |
| 90  | St. Elizabeth Healthcare                                | Edgewood, KY       |
| 91  | Spectrum Health Butterworth Hospital                    | Grand Rapids, MI   |
| 92  | Beth Israel Deaconess Medical Center                    | Boston, MA         |
| 93  | Kaiser Permanente Riverside Medical Center              | Riverside, CA      |
| 94  | Beaumont Hospital, Royal Oak                            | Royal Oak, MI      |
| 95  | UC Davis Medical Center                                 | Sacramento, CA     |
| 96  | Ochsner Medical Center                                  | New Orleans, LA    |
| 97  | St. Mary's Medical Center                               | Langhorne, PA      |
| 98  | Sutter Roseville Medical Center                         | Roseville, CA      |
| 99  | Englewood Hospital and Medical Center                   | Englewood, NJ      |
| 99  | OhioHealth Riverside Methodist Hospital                 | Columbus, OH       |
| 100 | St. Vincent's Medical Center Riverside                  | Jacksonville, FL   |